

UTILITY CONCERAGE!

If you're interested in changing your internet or cable providers, but don't want to make time for the dreaded hold times to discuss your options with variable companies, our Utility Concierge Service (Citizens Home Solutions) will turn this hassle into a simple 10 to 15-minute conversation.



ELIMINATING THE HASSLE OF UTILITY CONNECTION

MOVING MADE EASY
We take care of all your utilities so you don't have to.

GET STARTED

info@citizenhomesolutions.com
@citizenhomesolutions
(972) 332-1440

- Electricity**
We can compare rates and assist you with the best electric providers.
- Water**
Our agents will assist you to set up water services.
- Gas**
We can setup your gas services in just one phone call.
- TV**
We help you choose between cable, satellite, & fiber optic.
- Internet**
We help connect you with the high speed internet that best suits your lifestyle.
- Home Security**
We have options from the nation's most reliable home security companies.

Set up a 15 minute call to get started today!
try.secondnature.com/move-in-concierge/

24/7 MAINTENANCE OVERSIGHT!

Your work orders are monitored by Smart Maintenance, live, 24/7 real person customer support, when the office is closed. After Hours Maintenance Emergency Phone is **(706) 709-0048**. Emergency maintenance issues are directed to APM staff for prompt after hours response. APM staff find the technicians, and you can feel comfortable knowing they are reputable, licensed, and insured.

GET IN TOUCH

Phone:

706-850-6500

Website :

<https://www.athenspm.com/>

Address:

103 E. Meadow Drive
Athens, GA 30605



RESIDENT BENEFITS PACKAGE

Welcome to your Athens Property Management Team LLC Resident Benefits Package! To help you take advantage of your Resident Benefits Package, we've included some helpful information below, including some "action items" to get things started!

RENTERS INSURANCE

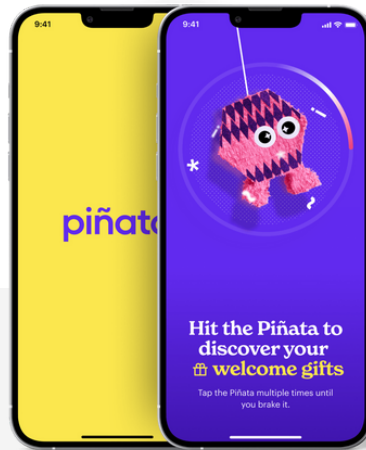
- You will be added to our master insurance policy and all of your lease insurance requirements shall be met.
- This insurance provides \$100,000 liability insurance and \$10,000 personal property insurance per unit.
- You have the option to provide your own insurance by an insurance provider of your choice.*
- *** If you prefer to obtain renters insurance from a third party insurance provider, meeting APM requirements (\$100,000 liability and Athens Property Management added as an Additional Interest), please visit <https://insurance.residentforms.com/> to submit your own policy to Second Nature who will validate the policy and then reduce the RBP fee from \$25 per month to \$14 per month.**



**Customer Support
Email:**

insurancesupport@secondnature.com

Phone : 1-800-673-1289



RESIDENT REWARDS

You will be rewarded for paying your rent on-time with our Resident Rewards program. Watch for your welcome email from **Piñata** with a custom link to download the app to your smart device. Earn e-gift cards for simply completing your profile!

CREDIT BUILDING

On time rent payments reported for credit building purposes through **Piñata**. It may take 3 months for data to begin reporting.

For help with credit building and rewards, visit:

<https://pinata.zendesk.com/hc/en-us>

ONLINE PORTAL INFO

We know life is busy, we provide this tenant portal to help make these tasks easy to accomplish! Through your online portal, you can:

Submit ACH payments with \$0 convenience fees. (On-time, online payments are reported by our software to boost your credit score!)

Sign and view lease documents.

Submit maintenance requests anytime, anywhere!



Online Portal Link:

**[athenspropertymgmt.appfolio.com/
connect/users/sign_in](https://athenspropertymgmt.appfolio.com/connect/users/sign_in)**